

Warranty Policy

Warranty

Dear customers, thanks for your interest in the products and services of UUGear s.r.o. This Limited Warranty applies to physical goods, and only for physical goods purchased from UUGear s.r.o. (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, UUGear s.r.o. will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

UUGear s.r.o. will either repair the Product at no charge, using new or refurbished replacement parts. The repaired product or replacement will be shipped via Czech Post, and UUGear s.r.o. will cover the shipping fee to send the repaired product or replacement to you. While the shipping fee for sending back the problematic products, will be covered by you.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from UUGear s.r.o. is 180 days from the date of purchase. A replacement Physical Good or part assumes the remaining warranty of the original Physical Good.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- Damage resulting from natural disasters.
- Theft or loss of the product

How do you obtain warranty service?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you. You can contact us via email support@uugear.com, or via the contact form on our website: <http://www.uugear.com/contact-us/>

Directly sending back the products without contacting us in advance will not be proceeded.